

Sparrow is excited to announce the launch of an updated pension website for team members of the Sparrow Health System Associate Pension Plans.

Team Members will continue to have the ability to access pension information online, 24 hours a day, 7 days a week, now at <https://www.mercerpensionlens.com/Sparrow>. Mercer PensionLens will replace the current pension website. Please note that your pension benefit will not be affected.

The website may be used to:

- Review your personal and pension data.
- Review the *Summary Plan Description*.
- Review general retirement information and access links to other benefits, if applicable.
- Print beneficiary (if applicable) and retirement specific forms.
- Update your contact information (personal phone and email).
- Change your address, if you are no longer employed by Sparrow.
- Model your benefit and see how various retirement dates and other assumptions affect your pension benefit.

The first time you access the new site, you will select the *Create An Account* button. During registration, you will be required to enter your first name, last name, date of birth and the **last four digits** of your Social Security Number.

Each time thereafter, you will log in using the username and password that you create during registration. In addition, you may also need to enter a temporary, numeric code that is sent through email, phone, or SMS (text).

Security

Your profile is only accessible on the login screen. Your profile is where you can update your security information:

1. Account registration email: the email that is used for sending confirmations of changes.
2. Multi-Factor Authentication contact information (email and phone number): methods used to receive the temporary, numeric code for logging in.

Pension Center

There are no changes to the Sparrow Pension Center Helpline or mailing address. You can continue to receive support for your pension benefit by contacting us at:

(800) 921-0369 9:30 a.m. to 5:30 p.m. Eastern Time Monday through Friday

Voicemail messages will be returned the next business day.

Sparrow Pension Center

c/o Mercer

PO Box 14483

Des Moines, IA 50306-3483